



The Chemical Company

## BASF Wall Systems



# Frontline Service Partnership

— *The BASF Wall Systems' Technical Support*





# Technical Support Every Step of the way.

At BASF Wall Systems, we provide much more than stucco and EIFS products, we provide services that help you create the most aesthetically pleasing, durable and cost effective solutions to suit your project requirements. From product/system consultation to on-site installation reviews, BASF Wall Systems' Technical Services Department can provide you the service you need throughout the entire project at no additional cost.

Consider the BASF Technical Services Department a technical resource for your project. Here are a few projects where the construction team used the services of the technical department in the planning and construction of their projects.

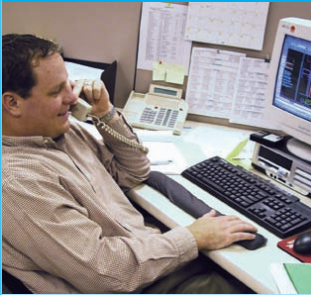


“ Among the EIFS manufacturer's, BASF provides us the most service. They have a representative come out to pre-construction meetings, they make sure the construction details are warrantable and the site visits are really appreciated by the GCs and subcontractors. ”

-Don Cook, A.I.A.  
Butler Design Group

## The BASF Wall Systems Technical Services Department

### Technical Services Representatives



Our in-house Technical Services Representatives provide timely answers to technical questions received via telephone, fax or E-mail, in addition to supporting the design professional with details and specification reviews

### Technical Application Consultants (TAC)



Our regional TACs are your in-the-field resource. Committed to sharing their knowledge of best practices and improving application techniques, they are available for pre-construction meetings, job-site visits and to offer solutions for addressing job specific conditions.

**Typical charges for these services could cost you thousands of dollars, we provide them at no charge.**


- Plan reviews to ensure compliance with BASF Wall Systems product/system performance and warranty requirements and to assist design professionals by providing proper detail recommendations for job specific conditions.
- Technical consultation to help determine the most appropriate products/wall system options for your project.
- Project specific details via AutoCAD®
- Water vapor transmission analysis to help determine the potential for condensation in the specified wall assembly
- Assistance in determining compliance with building codes
- On-site assessment of substrate conditions for renovation projects.
- Review of specifications for your project
- For Architects, we provide technical presentations for AIA continuing education credits

Our technical service department is a valuable resource for you. The next time you need a technical consultation, review or information, call Technical Services department at 800-589-1336.



“ The job site reports that BASF Wall Systems provides us include photos. These visual reports from site visits have proven to be a very valuable form of communication for everyone involved on the project. ”

-Danny Bonnell  
Commercial Systems, Inc.



“ With the input from BASF's Technical Services Representative, we were able to come up with a solution which did not require removal of the existing stucco system, resulting in a considerable cost savings to the owner. ”

-Michael W. Milburn, A.I.A.  
Nelsen Architects

BASF Wall Systems' products  
have been used on projects for  
these well known organizations:

Acura  
Atlantis Hotel  
Autozone  
Bank of America  
Barnes & Noble Bookstores  
Bass Pro Shops  
Bed Bath & Beyond  
Best Buy  
Blockbuster Video  
Churchill Downs  
Costco  
Extended Stay America  
Hard Rock Café  
Harrah's Entertainment  
Harvard University  
Hilton Hotels  
Home Depot  
Intel Corp.  
Kaiser Foundation Hospitals  
Lexus  
Lowe's  
Marriott Worldwide  
Mercedes Benz of America  
Office Max  
Old Navy  
Ritz-Carlton  
Sam's Club  
Sears  
Starbucks  
Target  
Trump International  
Walgreens  
Wal-Mart

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